AWARENESS TRAINING · GOOD PRACTICE (GXP)

Human Error Reduction in GMP Training

Self-paced online training (video) · English, with captions

Reduce human error at GMP sites by understanding why skilled people make predictable errors, investigating them properly, and fixing the task, the procedure and the system instead of only retraining.

WHO IT IS FOR

Production and packaging operators and supervisors, QC analysts, QA staff, deviation investigators, trainers, engineers and managers at medicine and API manufacturing sites, in contract organisations and in other GMP-regulated companies.

WHAT YOU WILL LEARN

- Explain why FDA and EU GMP expect more than human error as a root cause
- Tell slips, lapses, mistakes and violations apart, and match the right controls to each
- Find the conditions that made an error likely, in the task, the person and the organisation
- Investigate a suspected human error with questions instead of blame
- Use error-proofing, clear procedures and effective training to prevent repeats
- Write CAPA for human error and check that it has worked

PLANNED OUTLINE

1. Why human error matters
2. Understanding error
3. Investigating human error
4. Designing out error
5. People and culture
6. CAPA and measuring progress

PRICE
coming soon

DURATION
coming soon

FORMAT
Self-paced online training (video)

LANGUAGE
English, with captions

ACCESS
12 months

CERTIFICATE
Sterling Academy Certificate of Completion

Scan for the course page, prices and enrolment