Sterling ACADEMY

Build the competence. Prove it with confidence.

COURSE BROCHURE

AWARENESS TRAINING · AUTOMOTIVE QUALITY

IATF 16949:2016 Awareness

Self-paced online training (video) · 15 modules · about 115 min of video · about 3.5 hours in total · English, with captions

Explore the purpose of automotive quality management and how consistent processes, customer requirements and continual improvement connect to individual responsibilities.

WHO IT IS FOR

Employees, supervisors and managers at automotive production and service part suppliers.

WHAT YOU WILL LEARN

- Explain what IATF 16949 is and how it relates to ISO 9001
- Recognise why customer-specific requirements must be met
- Understand the purpose of the automotive core tools at awareness level
- Describe how problem solving and error-proofing prevent defects
- Describe your own part in product safety and quality

MODULES (15)

1. Why IATF 16949 matters
2. Processes, PDCA and risk-based thinking
3. Context, scope and customer requirements
4. Leadership, responsibility and safety
5. Risk analysis and contingency plans
6. Resources, measurement and laboratories
7. Competence, awareness and documents
8. Planning, design and special characteristics
9. Controlling suppliers
10. Production control and the control plan
11. Release and nonconforming product
12. Monitoring, audits and management review
13. Problem solving and improvement
14. The automotive core tools
15. Customer requirements, warranty and your part

PRICE

US$19 per learner

Per learner, by team size

1–10 learners	**US$19**
11–50 learners	**US$15**
51–200 learners	**US$13**

Excluding taxes.

DURATION

About 3.5 hours in total (117 minutes of video)

MODULES

15

FORMAT

Self-paced online training (video)

LANGUAGE

English, with captions

ACCESS

12 months

CERTIFICATE

Sterling Academy Certificate of Completion

Scan for the course page, prices and enrolment