Sterling ACADEMY

Build the competence. Prove it with confidence.

COURSE BROCHURE

AWARENESS TRAINING · MEDICAL LABORATORIES

ISO 15189:2022 Awareness

Self-paced online training (video) · 15 modules · about 115 min of video · about 3.5 hours in total · English, with captions

Understand the purpose of quality and competence requirements in medical laboratories and how individual responsibilities contribute to reliable services.

WHO IT IS FOR

Staff, scientists, technicians and managers in medical laboratories, including point-of-care testing.

WHAT YOU WILL LEARN

- Explain what ISO 15189 is and why accreditation to it matters
- Describe the main groups of requirements in the 2022 edition
- Recognise risks to patients across the pre-examination, examination and post-examination processes
- Understand why impartiality and confidentiality matter in a medical laboratory
- Describe your own part in delivering reliable results

MODULES (15)

1. Why medical laboratory quality matters
2. ISO 15189: what it is, and how labs are recognised
3. Impartiality, confidentiality and patients
4. Leadership, scope, objectives and risk
5. People: competence and authorisation
6. Facilities, equipment and calibration
7. Reagents, suppliers and point-of-care testing
8. Before the test: the pre-examination process
9. The examination: methods you can trust
10. Is the result right? Quality control and EQA
11. Reporting results
12. When things go wrong
13. The management system, and your part
14. Laboratory information systems and data integrity
15. Preparing for an accreditation assessment

PRICE

US$19 per learner

Per learner, by team size

1–10 learners	**US$19**
11–50 learners	**US$15**
51–200 learners	**US$13**

Excluding taxes.

DURATION

About 3.5 hours in total (115 minutes of video)

MODULES

15

FORMAT

Self-paced online training (video)

LANGUAGE

English, with captions

ACCESS

12 months

CERTIFICATE

Sterling Academy Certificate of Completion

Scan for the course page, prices and enrolment