Sterling ACADEMY

Build the competence. Prove it with confidence.

COURSE BROCHURE

PRACTITIONER TRAINING · AUDITING

ISO 15189:2022 Internal Auditor Training

Self-paced online training (video) · 27 modules · about 6.5 hours of video · about 9 hours in total · English, with captions

Plan and carry out internal audits of a medical laboratory against ISO 15189:2022, clause by clause, following ISO 19011:2026, from the patient's request to the reported result and point-of-care testing.

WHO IT IS FOR

Quality managers and quality officers of medical laboratories, section heads and senior scientists appointed as internal auditors, point-of-care testing coordinators, and hospital quality staff.

WHAT YOU WILL LEARN

- Explain what ISO 15189:2022 requires of internal audits and the audit programme
- Plan risk-based audits and prepare checklists for each laboratory section
- Audit impartiality, patient requirements, personnel, equipment and reagents
- Audit the pre-examination, examination and post-examination processes
- Audit point-of-care testing and the management system requirements
- Write clear nonconformities, report results and follow up corrective action

MODULES (27)

1. Welcome: why laboratory internal...
2. The language and structure of ISO...
3. What ISO 15189 requires of intern...
4. The principles of auditing and the i...
5. A risk-based audit programme
6. Audit approaches and the audit plan
7. Checklists and the evidence to ask...
8. Auditing impartiality and confidenti...
9. Patients, the director and laborator...
10. Structure, objectives, indicators an...
11. Auditing personnel: competence, a...
12. Facilities, environment and equipm...
13. Calibration, traceability, reagents a...
14. Agreements and external providers
15. Process risks, information and requ...
16. Collection, transport, receipt and h...
17. Verification, validation and uncertai...
18. Ensuring the validity of results
19. Reporting, release and critical resul...
20. Auditing point-of-care testing
21. Risks, nonconforming work and co...
22. Information systems, downtime an...
23. Documents, records, improvement,...
24. Conducting the audit: opening and...
25. Tracing a result, sampling and evid...
26. Findings, the closing meeting and t...
27. Corrective action, follow-up and ne...

PRICE

US$99 per learner

Per learner, by team size

1–10 learners	**US$99**
11–50 learners	**US$79**
51–200 learners	**US$69**

Excluding taxes.

DURATION

About 9 hours in total (6½ hours of video)

MODULES

27

FORMAT

Self-paced online training (video)

LANGUAGE

English, with captions

ACCESS

12 months

CERTIFICATE

Sterling Academy Certificate of Completion

Scan for the course page, prices and enrolment