AWARENESS TRAINING · EDUCATION QUALITY

ISO 21001:2025 Awareness Training (Educational Organizations Management System)

Self-paced online training (video) · 11 modules · about 120 min of video · about 3 hours in total · English, with captions

Understand ISO 21001:2025, the management system standard for educational organisations: what it asks of schools, universities and training providers, what changed in the 2025 edition, and your own role.

WHO IT IS FOR

Teachers, lecturers, trainers, academic leaders, admissions, examinations, student services and administrative staff of schools, universities, colleges, training institutes and corporate training departments that run, or are preparing for, an ISO 21001 management system.

WHAT YOU WILL LEARN

- Explain what ISO 21001:2025 is, who it applies to and its eleven principles
- Describe what changed in the 2025 edition, including assessment, assessment security and climate change
- Recognise how learners, other beneficiaries and staff shape the management system
- Explain the requirements for curriculum design, admission, teaching and summative assessment
- Describe how learners' data, complaints and appeals and nonconforming outputs are handled
- Understand your own contribution, and what not following the system can mean

MODULES (11)

1. Why ISO 21001 matters
2. The standard at a glance
3. What changed in the 2025 edition
4. Context, interested parties and scope
5. Leadership, policy and planning
6. Resources and the learning environment
7. Competence, awareness and communication
8. Designing courses, curricula and assessment
9. Admission, teaching and summative assessment
10. Learners' data and nonconforming outputs
11. Evaluation, improvement and your role

PRICE

US$19 per learner

Per learner, by team size

1–10 learners	**US$19**
11–50 learners	**US$15**
51–200 learners	**US$13**

Excluding taxes.

DURATION

About 3 hours in total (118 minutes of video)

MODULES

11

FORMAT

Self-paced online training (video)

LANGUAGE

English, with captions

ACCESS

12 months

CERTIFICATE

Sterling Academy Certificate of Completion

Scan for the course page, prices and enrolment