AWARENESS TRAINING · BUSINESS CONTINUITY

ISO 22301:2019 Awareness

Self-paced online training (video) · 14 modules · about 115 min of video · about 3.5 hours in total · English, with captions

Help every person know their part when a disruption strikes.

WHO IT IS FOR

Top management, the BCMS team, process owners and all staff

WHAT YOU WILL LEARN

- Explain what business continuity is and why ISO 22301 matters to customers and regulators
- Describe business impact analysis, RTO and RPO in plain words
- Recognise a disruption and know each person's role in the plan
- Understand communication and reporting during an incident
- Understand how exercises, reviews and improvement keep the plan alive

MODULES (14)

1. Why business continuity matters
2. Disruptions, and what a BCMS protects
3. ISO 22301: what it is and how it is built
4. Context, scope, leadership and people
5. The business impact analysis
6. Recovery objectives: MTPD, RTO, RPO and MBCO
7. BC risk assessment and choosing strategies
8. BC plans: activation to stand-down
9. Exercising and evaluating the plans
10. Keeping the BCMS alive, and your part
11. Incident response and crisis communication
12. ICT readiness: backups, IT disaster recovery and the BCMS
13. Suppliers and outsourced services in a disruption
14. Putting it together: one disruption, start to finish, and your part

PRICE

US$19 per learner

Per learner, by team size

1–10 learners	**US$19**
11–50 learners	**US$15**
51–200 learners	**US$13**

Excluding taxes.

DURATION

About 3.5 hours in total (114 minutes of video)

MODULES

14

FORMAT

Self-paced online training (video)

LANGUAGE

English, with captions

ACCESS

12 months

CERTIFICATE

Sterling Academy Certificate of Completion

Scan for the course page, prices and enrolment