AWARENESS TRAINING · FACILITY MANAGEMENT

ISO 41001:2018 Facility Management Awareness

Self-paced online training (video) · 13 modules · about 110 min of video · about 3 hours in total · English, with captions

Understand how a facility management system aligns facilities and services with what the organisation and its people need.

WHO IT IS FOR

Top management, facility managers, service providers, workplace and property teams, and all staff in organisations using or planning ISO 41001.

WHAT YOU WILL LEARN

- Explain what facility management is and why organisations adopt ISO 41001
- Describe how FM supports the organisation's core activities and its people
- Understand how the needs of interested parties shape FM services
- Recognise how service providers and internal teams are coordinated and integrated
- Describe your own part in delivering and improving facility services

MODULES (13)

1. Why facility management matters
2. ISO 41001 and quality in FM
3. How the standard is built
4. Context of the organisation
5. Interested parties and scope
6. Processes and integration
7. Leadership, FM policy and roles
8. Risks, opportunities and objectives
9. Resources, competence, communication
10. Documented information and FM data
11. Operation
12. Checking performance
13. Improvement, and your part

PRICE

US$19 per learner

Per learner, by team size

1–10 learners	**US$19**
11–50 learners	**US$15**
51–200 learners	**US$13**

Excluding taxes.

DURATION

About 3 hours in total (109 minutes of video)

MODULES

13

FORMAT

Self-paced online training (video)

LANGUAGE

English, with captions

ACCESS

12 months

CERTIFICATE

Sterling Academy Certificate of Completion

Scan for the course page, prices and enrolment