Sterling ACADEMY

Build the competence. Prove it with confidence.

COURSE BROCHURE

AWARENESS TRAINING · QUALITY MANAGEMENT

ISO 9001:2026 Awareness

Self-paced online training (video) · 18 modules · about 2 hours of video · about 4 hours in total · English, with captions

Connect quality requirements to everyday responsibilities.

WHO IT IS FOR

All employees, team leaders and managers in an organisation using or moving to ISO 9001:2026.

WHAT YOU WILL LEARN

- Explain what a quality management system is and why ISO 9001 matters to customers
- Describe how the clauses of ISO 9001:2026 fit together in the Plan-Do-Check-Act cycle
- Recognise the main changes from the 2015 edition, including quality culture and ethical behaviour
- Understand your own part in meeting requirements and in quality objectives
- Recognise a nonconformity and know how to report it

MODULES (18)

1. Welcome, and what is ISO?
2. What ISO 9001 is, and the myths
3. From 1987 to 2026: what changed
4. What is quality? Stated and implied needs
5. The QMS and its seven principles
6. Structure, scope and a strategic QMS
7. Quality culture and ethical behaviour
8. Context: internal and external issues
9. Interested parties
10. Processes and critical processes
11. Quality policy and quality objectives
12. Risks and opportunities
13. What is needed from each department
14. Operations
15. Changes and documented information
16. Nonconformity and corrective action
17. Internal audit and management review
18. Documents, transition and implementation

PRICE

US$19 per learner

Per learner, by team size

1–10 learners	**US$19**
11–50 learners	**US$15**
51–200 learners	**US$13**

Excluding taxes.

DURATION

About 4 hours in total (2 hours of video)

MODULES

18

FORMAT

Self-paced online training (video)

LANGUAGE

English, with captions

ACCESS

12 months

CERTIFICATE

Sterling Academy Certificate of Completion

Scan for the course page, prices and enrolment