Sterling ACADEMY

Build the competence. Prove it with confidence.

COURSE BROCHURE

PRACTITIONER TRAINING · QUALITY MANAGEMENT

ISO 9001:2026 Implementation Training

Self-paced online training (video) · 24 modules · about 6 hours of video, plus practice exercises · about 14.5 hours in total · English, with captions

Put every ISO 9001:2026 requirement in place in your own organisation, clause by clause, from context and risks to audit, review and certification readiness.

WHO IT IS FOR

ISO coordinators and QMS leads, process owners, quality and operations managers, and owners of small businesses building or rebuilding a quality management system.

WHAT YOU WILL LEARN

- Determine internal and external issues, interested parties and the scope of your quality management system
- Identify, document and connect your processes, including the critical ones
- Assess and treat risks and opportunities, and set SMART quality objectives
- Control documented information, operations, suppliers and nonconforming outputs
- Monitor performance, run internal audits and management reviews, and close nonconformities
- Build a dated road map to certification readiness

MODULES (24)

1. Welcome, and why ISO 9001:2026?
2. The cost of poor quality, stated and...
3. The system: principles, structure a...
4. Context: intended results and issues
5. Interested parties and the scope
6. Processes: identify, document and...
7. Leadership, culture, policy and roles
8. Risks: identify, analyse and evaluate
9. Treating risks, and opportunities
10. Quality objectives, and planning ch...
11. Resources, from people to knowle...
12. Competence, awareness and com...
13. Documented information
14. Planning, and customer requireme...
15. Design and development
16. External providers: suppliers, outs...
17. Production and service provision
18. Release, nonconformity, corrective...
19. Monitoring, KPIs and customer sati...
20. Internal audit: the programme and...
21. Management review: inputs and re...
22. Continual improvement, and closin...
23. The documented information you n...
24. Your road map and certification rea...

PRICE

US$99 per learner

Per learner, by team size

1–10 learners	**US$99**
11–50 learners	**US$79**
51–200 learners	**US$69**

Excluding taxes.

DURATION

About 14.5 hours in total (6 hours of video)

MODULES

24

FORMAT

Self-paced online training (video)

LANGUAGE

English, with captions

ACCESS

12 months

CERTIFICATE

Sterling Academy Certificate of Competence

Scan for the course page, prices and enrolment