AWARENESS TRAINING · INSPECTION SERVICES

ISO/IEC 17020:2026 Awareness

Self-paced online training (video) · 14 modules · about 100 min of video · about 3 hours in total · English, with captions

Explore the purpose of requirements for inspection bodies, including competence, impartiality and consistency in inspection activities.

WHO IT IS FOR

Inspectors, technical managers and staff of inspection bodies and in-house inspection functions.

WHAT YOU WILL LEARN

- Explain what ISO/IEC 17020 is and why accreditation to it matters
- Describe the independence types in the 2026 edition
- Recognise the main changes from the 2012 edition
- Understand what makes an inspection record and report reliable
- Describe your own part in impartial, competent inspection

MODULES (14)

1. Why ISO/IEC 17020 matters
2. Inspection, accreditation and trust
3. The 2026 standard and its key terms
4. Impartiality
5. Confidentiality
6. Independence: Type A and Type non-A
7. Legal entity, scope and responsibilities
8. Competent, authorised and monitored
9. Equipment and measurement you can trust
10. Technology, data and external providers
11. From request to inspection
12. Inspection records and reports
13. Appeals and complaints
14. The management system, and your part

PRICE

US$19 per learner

Per learner, by team size

1–10 learners	**US$19**
11–50 learners	**US$15**
51–200 learners	**US$13**

Excluding taxes.

DURATION

About 3 hours in total (102 minutes of video)

MODULES

14

FORMAT

Self-paced online training (video)

LANGUAGE

English, with captions

ACCESS

12 months

CERTIFICATE

Sterling Academy Certificate of Completion

Scan for the course page, prices and enrolment