PRACTITIONER TRAINING · INSPECTION SERVICES

ISO/IEC 17020:2026 Implementation Training

Self-paced online training (video) · 23 modules · about 5.5 hours of video, plus practice exercises · about 12 hours in total · English, with captions

Put every ISO/IEC 17020:2026 requirement in place in your inspection body, from impartiality and independence to competent inspectors, sound methods, reports and accreditation readiness.

WHO IT IS FOR

Quality managers of inspection bodies preparing for accreditation, technical managers who own inspection methods, owners and directors of inspection bodies, and lead inspectors.

WHAT YOU WILL LEARN

- Safeguard impartiality, confidentiality and the independence your type requires
- Manage personnel competence and the monitoring of each inspector
- Control facilities, equipment and technology used in inspection
- Review requests, apply inspection methods and keep inspection records
- Issue inspection reports and certificates, and handle appeals and complaints
- Run the management system and plan for accreditation, including moving from the 2012 edition

MODULES (23)

1. Welcome: why accredited inspecti...
2. The language of inspection
3. How the standard is built
4. Impartiality in inspection
5. Confidentiality of information
6. Independence: type A and type no...
7. Legal entity and organisation
8. Personnel, part 1 Competent inspe...
9. Personnel, part 2 Monitoring inspe...
10. Facilities and equipment
11. Technology and external providers
12. Review of requests, tenders and co...
13. Inspection methods and procedures
14. Items, records and data control
15. The inspection report or certificate
16. Handling of appeals and complaints
17. The management system and docu...
18. Risks and opportunities
19. Corrective actions and past results
20. Internal audits
21. Management review
22. The procedures and records you ne...
23. Your road map to accreditation

PRICE

US$99 per learner

Per learner, by team size

1–10 learners	**US$99**
11–50 learners	**US$79**
51–200 learners	**US$69**

Excluding taxes.

DURATION

About 12 hours in total (5½ hours of video)

MODULES

23

FORMAT

Self-paced online training (video)

LANGUAGE

English, with captions

ACCESS

12 months

CERTIFICATE

Sterling Academy Certificate of Competence

Scan for the course page, prices and enrolment