AWARENESS TRAINING · LABORATORY COMPETENCE

ISO/IEC 17025:2017 Awareness

Self-paced online training (video) · 15 modules · about 115 min of video · about 3.5 hours in total · English, with captions

Build awareness of laboratory competence, impartiality and consistent operation, and the responsibilities that support confidence in testing and calibration.

WHO IT IS FOR

Staff, analysts, technicians and managers in testing and calibration laboratories.

WHAT YOU WILL LEARN

- Explain what ISO/IEC 17025 is and why accreditation to it matters
- Describe the five groups of requirements in the standard
- Understand why impartiality and confidentiality come first
- Recognise the role of metrological traceability and measurement uncertainty
- Describe your own part in producing valid results

MODULES (15)

1. Why laboratory competence matters
2. Inside ISO/IEC 17025
3. Impartiality and confidentiality
4. Structure and people
5. Facilities and equipment
6. Traceability and providers
7. Requests, contracts and methods
8. Sampling, items and records
9. Uncertainty and valid results
10. Reporting results
11. Complaints, NC work and data
12. The management system
13. Improvement, audits and review
14. Proficiency testing and comparisons
15. Accreditation, one sample and your part

PRICE

US$19 per learner

Per learner, by team size

1–10 learners	**US$19**
11–50 learners	**US$15**
51–200 learners	**US$13**

Excluding taxes.

DURATION

About 3.5 hours in total (117 minutes of video)

MODULES

15

FORMAT

Self-paced online training (video)

LANGUAGE

English, with captions

ACCESS

12 months

CERTIFICATE

Sterling Academy Certificate of Completion

Scan for the course page, prices and enrolment