AWARENESS TRAINING · INFORMATION SECURITY

Phishing and Social Engineering Awareness Training

Self-paced online training (video) · 10 modules · about 105 min of video · about 3 hours in total · English, with captions

Recognise and stop phishing and social engineering at work, from e-mails, texts and phone calls to fake invoices, QR codes and AI voices, and report every attempt fast.

WHO IT IS FOR

Every employee, from front desk, reservations and sales staff to finance, HR, IT help desk, managers and executives, in any organisation that uses e-mail, phones and online accounts.

WHAT YOU WILL LEARN

- Explain why phishing and social engineering still work, with current figures
- Recognise the pressure tactics behind e-mails, texts, calls and visits
- Spot fake invoices, payment changes and messages that impersonate managers
- Handle unexpected calls, QR codes, sign-in pages and approval prompts safely
- Recognise AI-made messages, cloned voices and fake video calls
- Report attempts fast and know what to do after a mistake

MODULES (10)

1. Why phishing still works
2. The pressure tactics
3. Spotting a phishing e-mail
4. Fake invoices and payment changes
5. The boss, and spear phishing
6. Phone calls and the fake help desk
7. Texts, QR codes and sign-in pages
8. AI messages and cloned voices
9. Visitors and what you share
10. Report it fast

PRICE

US$19 per learner

Per learner, by team size

1–10 learners	**US$19**
11–50 learners	**US$15**
51–200 learners	**US$13**

Excluding taxes.

DURATION

About 3 hours in total (103 minutes of video)

MODULES

10

FORMAT

Self-paced online training (video)

LANGUAGE

English, with captions

ACCESS

12 months

CERTIFICATE

Sterling Academy Certificate of Completion

Scan for the course page, prices and enrolment